

PUBLIC SERVICE ANNOUNCEMENT

CKHA COVID-19 Assessment Centre Reminders to the Community

CHATHAM-KENT: March 20, 2020 -- On Thursday, March 19, 2020, Chatham-Kent Health Alliance (CKHA) launched its COVID-19 Assessment Centre at 47 Emma Street in Chatham under the direction of Ontario Health, West Region. The goal of the COVID-19 Assessment Centre is to build capacity to respond to individuals experiencing symptoms which could be caused by COVID-19 in the municipality of Chatham-Kent, and to separate testing away from the hospital.

On the assessment centre's second day of operation, CKHA is sending important reminders to the community to ensure the centre can operate as efficiently as possible. Please take note of the following:

- * This is not a walk-in clinic, if you think you have symptoms related to COVID-19 please call your primary care provider, CK Public Health or Telehealth Ontario. They will discuss your symptoms and travel history and can advise if you should attend the assessment centre.
- * If you need to come to the assessment centre, please bring your Health Card with you. This helps staff working at the assessment centre properly identify you.
- * Please bring a list of medications and any other information regarding allergies and past medical issues.
- * Hours of operation are 9 a.m. to 5 p.m. **AND** the last patient will be seen at 4:30 p.m.
- * If you arrive after 4:30 p.m., please **do NOT** present to the Emergency Department. Return home to self-isolate and come back to the assessment centre in the morning.
- * CKHA's COVID-19 Assessment Centre is located at 47 Emma Street, next to the Chatham

Site. Please park in the lot adjacent to the building. Free parking is available during hours of operation.

Unsure if your symptoms should be checked out at the assessment centre? Please follow the advice of Dr. Dax Biondi, Chief and Program Medical Director of Emergency Medicine at CKHA.

"If you have fever and new cough but otherwise:

- o You are able to breath reasonably normal, outside of coughing spells,
- o You are able to drink liquids, you are urinating a normal number of times per day, and
- o You are able to move about your home reasonably normal, go home and self-isolate for 14 days.

Do NOT come to the emergency room or the assessment centre."

Individuals concerned about symptoms that could be caused by COVID-19 can complete a self-assessment provided by the Ministry of Health online at:

<https://www.ontario.ca/page/2019-novel-coronavirus>.