

PUBLIC SERVICE ANNOUNCEMENT

CKHA COVID-19 Assessment Centre Now Offering Online Appointment Booking

CHATHAM-KENT: May 7, 2020 - Chatham-Kent Health Alliance (CKHA) is pleased to announce the launch of a new online booking tool to schedule an appointment at the COVID-19 Assessment Centre located at 47 Emma Street in Chatham. To access the booking tool, please visit the website www.assessmentbooking.ca on any internet-enabled device and complete the online form to schedule an appointment.

Before booking an appointment, please make sure you have a valid "green" Ontario health card. Please provide an email address while filling out the online form to confirm your appointment date and time. Patients who have a "red and white" Ontario health card, or those who do not have access to technology, can book an appointment by calling CKHA's Registration at 519.352.6400 ext. 6548 between the hours of 9 a.m. to 5 p.m., Monday to Friday. After hours and on weekends, patients can call CKHA's Switchboard at 519.352.6400 ext. 6584. Patients are advised to speak to their primary care provider, CK Public Health or Telehealth Ontario before booking an appointment.

CKHA is reiterating a few additional reminders to the community to ensure the COVID-19 Assessment Centre can continue to operate efficiently:

- If you think you have symptoms related to COVID-19 please call your primary care provider, CK Public Health or Telehealth Ontario. They will discuss your symptoms and travel history and can advise if you should attend the assessment centre.
- If you are advised to attend the assessment centre, please proceed to www.assessmentbooking.ca to book your appointment online. For those who do not have access to technology, please call CKHA's Registration at 519.352.6400 ext. 6548 between the hours of 9 a.m. to 5 p.m., Monday to Friday. After hours and on weekends, patients can call CKHA's Switchboard at 519.352.6400 ext. 6584.
- Patients are advised to book an appointment rather than walk-in to the assessment centre. Patients who arrive as a walk-in will be seen at the earliest convenience by the health care team and may be asked to return the next day or

book an appointment if all time slots are filled.

- When attending the assessment centre, please bring your health card with you. This helps the health care team properly identify you.
- Please bring a list of medications and any other information regarding allergies and past medical issues.
- Hours of operation are 9 a.m. to 5 p.m. **AND** the last patient will be seen at **4:20 p.m.**
- If you arrive after 4:20 p.m., please **do NOT** present to the Emergency Department. Return home to self-isolate and come back to the assessment centre in the morning.
- CKHA's COVID-19 Assessment Centre is located at 47 Emma Street, next to the Chatham Site. Please park in the lot adjacent to the building. Free parking is available during hours of operation.

Individuals concerned about symptoms that could be caused by COVID-19 can complete a self-assessment provided by the Ministry of Health online at: <https://www.ontario.ca/page/2019-novel-coronavirus>.

Chatham-Kent Health Alliance

80 Grand Avenue West | Chatham, Ontario | N7M 5L9
325 Margaret Avenue | Wallaceburg, Ontario | N8A 2A7
519.352.6400
communications@ckha.on.ca