



For Immediate Release

December 21, 2020

Getting the Right Care the First Time this Holiday Season

CHATHAM-KENT: December 21, 2020 -- The holiday season is typically one of the busiest times of the year for our paramedics and emergency room teams and statistics show a higher than average number of patients whose conditions are non-urgent for an illness which could have been more appropriately managed by other community health care providers.

As we approach the upcoming holiday season, Chatham-Kent EMS and Chatham-Kent Health Alliance would like to remind everyone of the alternative services available in the community that can quickly and effectively treat non-urgent illnesses such as coughs, colds, ear infections, sore throats, and sprained limbs. These alternative options include: self-care at home, calling Telehealth Ontario (1-866-797-0000), going to a walk-in clinic, or visiting a local pharmacist.

Below are a list of programs and services available over the holiday season to assist in care for non-urgent illnesses:

Chatham-Kent Family Health Team

For all CKFHT sites:

Thursday, December 24 – 8 a.m. - noon

Friday, December 25 – CLOSED

Monday, December 28 – CLOSED

Tuesday, December 29 – 8 a.m. - 5 p.m.

Wednesday, December 30 – 8 a.m. - 5 p.m.

Thursday, December 31 – 8 a.m. - noon

Friday, January 1 – CLOSED

** Please call for specific physician and nurse practitioner hours.*

Tilbury District Family Health Team

Thursday, December 24 – 8 a.m. - noon

Friday, December 25 – CLOSED

Monday, December 28 – CLOSED

Tuesday, December 29 – 8 a.m. - noon

Wednesday, December 30 – 8 a.m. - noon

Thursday, December 31 – 8 a.m. - noon

Friday, January 1 – CLOSED

Chatham-Kent Community Health Centre

For all CKCHC sites (Chatham, Wallaceburg and Walpole Island):

Thursday, December 24 – 9 a.m. - 1 p.m.

Friday, December 25 – CLOSED

Monday, December 28 – 9 a.m. - 4:30 p.m.

Tuesday, December 29 – 9 a.m. - 4:30 p.m.

Wednesday, December 30 – 9 a.m. - 4:30 p.m.

Thursday, December 31 – 9 a.m. - 3 p.m.

Friday, January 1 – CLOSED

**After-hours support available on a daily basis at: 1-866-553-7205*

Thamesview Family Health Team

Thursday, December 24 – 9 a.m. - noon

Friday, December 25 – CLOSED

Monday, December 28 – CLOSED

Tuesday, December 29 – 7 a.m. – 4:30 p.m.

Wednesday, December 30 – 7 a.m. - 5 p.m.

Thursday, December 31 – 9 a.m. - noon

Friday, January 1 – CLOSED

** Please call for specific physician and nurse practitioner hours.*

You can visit www.erieclairhealthline.ca for a full listing of programs and services available throughout Chatham-Kent and the region.

Choosing the right care ensures you receive the right care at the right time and that emergency medical care is available to those people who are suffering from serious and life threatening conditions.

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For more information contact:

CHATHAM-KENT EMS

Donald MacLellan, General Manager

519.380.9334 x 11

donald.maclellan@memsochathamkent.com

CHATHAM-KENT HEALTH ALLIANCE

Fannie Vavoulis, Director, Communications

519.437.6143

fvavoulis@ckha.on.ca